

MARY BARRIOS

CONTACT



Tyler, TX 75704



9037053195



marycbarrios13@gmail.com



[Bold Profile](#)

SKILLS

- Relationship building and management
- Customer Service-Oriented
- Sales expertise
- Cash Handling
- Financial Advising
- Portfolio Management
- Investment Advisory

CERTIFICATIONS

SIE

SERIES 6

SERIES 63

NMLS ID: 2404361

TEXAS NOTARY

Proven track record in enhancing customer satisfaction and financial goal achievement at Chase Bank, leveraging expertise in financial advising and relationship management. Excelled in cross-selling, reducing wait times, and resolving complex issues, significantly contributing to client retention and portfolio growth. Skilled in cash handling and investment advisory, consistently delivering top-tier service and advice.

WORK HISTORY

April 2016 - Current

Relationship Banker- SBS- MOD Chase Bank, Tyler, TX

- Achieved excellent customer satisfaction ratings by addressing concerns promptly and professionally, demonstrating empathy throughout interactions.
- Strengthened client relationships by providing personalized banking solutions and excellent customer service.
- Maintained up-to-date knowledge of banking products and industry trends to provide expert advice to clients effectively.
- Assisted customers in achieving financial goals by recommending suitable products and services based on their needs.
- Increased cross-selling success by proactively identifying client needs and suggesting appropriate financial solutions.

April 2016 - Current

Associate Banker Chase Bank, Tyler, TX

- Strengthened client relationships through consistent communication and personalized attention to individual needs.
- Balanced teller drawers and ATM cash.
- Resolved complex client issues by coordinating with relevant departments, ensuring timely resolution and customer satisfaction.
- Executed wire transfers, stop payments and account transfers.

September 2014 - April 2016

Office Cashier, Front End Manager Brookshires Grocery Company, Tyler, TX

- Reduced wait times for customers by streamlining checkout processes and prioritizing tasks.
- Collaborated with team members to maintain a clean and organized workspace, promoting productivity.
- Expedited end-of-day closing procedures by conducting thorough reconciliations of cash drawer balances against transaction records promptly after shift completion.

EDUCATION

Finance

University of Texas At Tyler, Tyler, TX